



Builders CPD

12 Points in One Day

16 July North Ryde

MANAGING & AVOIDING RESIDENTIAL DISPUTES

This session builds upon the content of previous CPD sessions. The theme of communication and contract administration is carried through to the processes available for the resolution of residential construction disputes.

Emphasis is placed on managing to avoid disputes, as all other outcomes are a poor second best.

The processes of the Department of Fair Trading and Consumer Trader and Tenancy Tribunal in dispute resolution are also examined.

Factors that lead to the termination of the contract are examined.

The session will examine

- what is a dispute?
- how good management may avoid disputes
- the impact of contract administration requirements
- the need to manage in advance
- dispute resolution options theoretically available
- why the theory often breaks down
- dispute resolution according to Fair Trading the CTTT and under the building and construction industry security of payment act.

Registration

This module is the third of three sessions for the "Unit of Competency BCBBCG 4016 Administer a Construction Contract".

Builders CPD will be offering will offer part online in the coming months, However part 2 may not be offered online.

The session is also a stand alone training module. The session includes an assessment component. Each earns 12 CPD points.

Group Discount
10% discount for bookings of three persons or more

Builders CPD

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Registrations may be cancelled in writing up to six weeks prior to the date of the course and a full refund will be provided less \$50.00 administration fee. No refunds can be made less than six weeks prior to event. Builders CPD retains the right to vary the seminars to deal with unforeseen circumstances. This includes canceling or rescheduling a conference and changing speakers or content if occasion obliges us to do so.

I/We authorise Builders CPD to release all registration details to TAFE NSW – NSI. This information is needed by TAFE NSW – NSI to manage your registration and course participation. No personal information will be disclosed outside of TAFE NSW without your express consent, except where required by law.

Builders CPD Conference - \$495

16th July 2010, 7:15am - 2:30pm

Grand Pittwater Function Centre, North Ryde

Fee includes course materials, lunch, morning and afternoon tea.

Please enrol me for the Builders CPD Conference

Name

Address

P/C Date

Business Name

Phone Fax

Mobile Email

BLic Exp: BLic No:

Visa American Express

Mastercard Cheque

Card No.

Name on card

Exp

Sign

Cheques payable to Builders CPD

* An additional fee of 2.0% of the total registration fees is payable for all payments made via credit cards

Bookings and enquiries call: 02 8001 6604